

Hyperwallet Common Questions

Q: Do I have to get paid every single week?

A: No! Payment can be received weekly, but there's no rush—you can wait as long as you like. To get paid for the week, withdraw commissions before 9 AM PST every Wednesday with a \$1 fee per withdrawal.

Q: Where will my commissions go after I request the deposit?

A: Once you request your withdrawal, your request will appear in your business bank under the “Pending On Demand Withdrawals” section. Where your commissions are transferred each Wednesday is dependent on you! You can set up your commissions to be deposited into your Venmo Account, Paypal Account, or directly in your bank account via direct deposit. Having your card on file does not mean that Hyperwallet will deposit the amount, you must set up the deposit through Commission Payout Methods.

Q: I accidentally requested the wrong amount/sent to the wrong account, what can I do?

A: If you requested a deposit with the wrong information contact Customer Solutions BEFORE the cut-off date of each **Wednesday at 9 AM PST**. If you are able to contact solutions before the commission is deposited, we can transfer the money back into your business bank and you can try again. However, Beauty Society is not responsible for any deposits with user error that occur past the deadline.

Q: Is there a minimum amount of money I can deposit?

A: Yes! We ask for a minimum deposit of \$25 when requesting a Hyperwallet payout. However, if you do not meet that minimum requirement, all of your commissions will continue to be kept in your business bank!

Q: How do I get paid every week?

A: If you would like to be paid every week then you will have to request the deposit and the amount at the beginning of each week before the Wednesday 9 AM PST deadline.

Q: How long will it take for my deposit to go through?

A: Please wait 1-3 business days after your request is processed for the deposit to appear in your chosen payout method.

Q: Can I set up my Venmo, Paypal, and direct bank deposit at once?

A: No, our system only allows ONE of the payout methods to be active at a time!